



ROYAL MARE

THALASSO & SPA RESORT

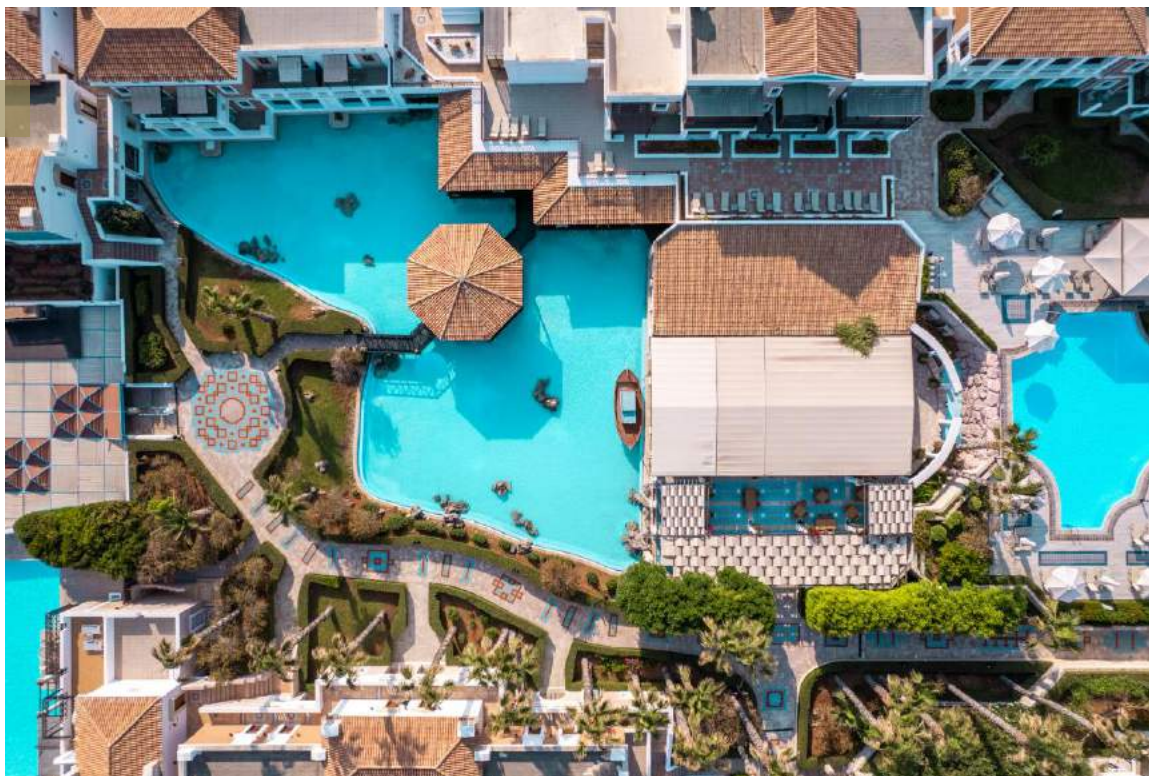


ULTRA ALL-INCLUSIVE FOR SUMMER 2023

The best place to create tranquil holiday memories

The most luxurious 5* resort in Crete • A wide variety of International branded Alcoholic drinks and fabulous cocktails • Broad spectrum of Cretan & Greek culinary dishes
Distinctive Mediterranean flavors • Free Yoga & Pilates lessons • Impeccable Tennis facilities • The best Thalasso Centre worldwide • Ideal location and facilities • Breathtaking architecture & design

Considering the health and safety of our guests and staff as our top priority, Mitsis Hotels, in consultation with the guidelines of the World Health Organization, the Greek Ministries of Health and Tourism and local authorities, have put to implementation an integrated Health and Safety Plan foreseeing all measures, specifications and procedures across all hotel departments to address contagious diseases the new COVID-19 included. Our hotel has been recently certified with the National "Health First" Certification by the Hellenic Chamber of Hotels and with "Safe Restart" by TÜV Hellas. Management and all staff members are committed to provide not only a carefree and safe stay to our guests, but also their familiar Mitsis experience. Please follow the link below to find out all we are doing to welcome you back to our safe and protected hotels https://www.mtsishotels.com/hs_plan/

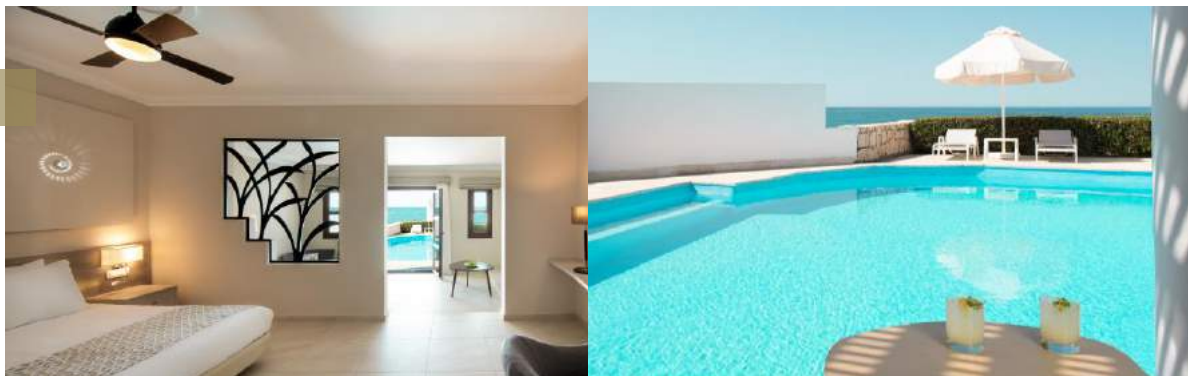


OVERVIEW

Royal Mare Thalasso & Spa Resort in Crete is a luxurious 5* hotel sprawling over a large seaside property with a breathtaking design of rooms and an amazing pool landscape. The hotel opened in 1997 on the Blue Flag awarded beach of Anissaras, in Heraklion, Crete. Royal Mare features 385 luxurious rooms, 7 restaurants and 4 bars spread throughout the resort, a multi-awarded Thalasso & Spa Centre that can offer 69 therapies in parallel, 29 secluded pools, as well as a variety of concierge services. Over 350 palm trees, large open-air areas, unique services and a wide selection of tastes compose an amazing holiday scenery.

ACCOMMODATION

All 385 guest rooms are carefully appointed and offer all the comforts of a 5* star resort. They are all nicely decorated and provide all modern amenities to make your stay as pleasant as possible. This wonderful resort is designed to surpass the expectations of the most discerning traveler, providing excellent service in a secluded setting.



RESTAURANTS & BARS

The hotel offers numerous gastronomic delights throughout the day. A large variety of hors d'oeuvres, snacks, ice cream, alcoholic and non-alcoholic drinks are offered generously at the hotel's food and beverage outlets.

Main restaurant "Symposio"

Early Breakfast	04:00-07:00
Breakfast time	07:00-10:30 American buffet
Lunch time	12:30 - 14:30 Complete buffet
Dinner time	18.30 - 21.30 Complete buffet
Late Buffet	22:00-04:00 Cold & hot dishes
Menu Variety	Gluten free, Lactose free, Vegan & Vegetarian options (upon request - free of charge) NEW Greek breakfast corner NEW Theme nights with flavours of the world (four times a week) NEW
Room Service	24 hrs (at tray charge / 10€ per tray)
Dress code	Is and chic

Mediterranean à la carte “Candia”

Our Mediterranean restaurant offers the best views and serves as an ambassador for Mediterranean cuisine. Spoil yourself with our dinner menu. To accompany your meal, try one of our local wines on the spot.

Opening hours: for Dinner only 18:30-22:00

Table reservation: required (upon availability); online table reservation available at Concierge platform **NEW**

Pan-Asian à la carte “Royal Palm”

From the Mediterranean sands to the Far East in a heartbeat! Unravel the beauty of the complex yet smooth flavours of this cuisine with us! Our passion for Pan-Asian and Fusion tastes is reflected in our catalogue and all the best examples have been gathered here for an exotic journey, prepared right in front of your eyes in the sunset.

Opening hours: for Dinner only 18:30-22:00

Table reservation: required (upon availability); online table reservation available at Concierge platform **NEW**

South American à la carte “Pacífico” **NEW**

Take a trip around some of the most desirable flavors of South America! With a selection from the best breeds and finest cuts of premium quality meat, delicious signature dishes and exotic salads, our new South American restaurant came to create your new gastronomic story.

Opening hours: for Dinner 18:30-22:00

Table reservation: required (upon availability); online table reservation available at Concierge platform **NEW**

Brunch at the “Pacífico” **NEW**

If you are looking for a delicious brunch, we have saved your spot. Enjoy a beautiful brunch available daily at our “Pacífico” restaurant. Eggs benedict, buttery pancakes and omelettes are only some of the delicacies offered.

Opening hours: 09:00-12:00

Table reservation: required (upon availability); online table reservation available at Concierge platform **NEW**

Beach Restaurant à la carte “Albatros”

With a fantastic beachside location, comfortable seats and friendly staff, our beach restaurant is the right place to enjoy fish and delightful seafood dishes! Traditional Greek dishes, all freshly made and sure to impress your taste palates.

Opening hours: for Lunch: 12:30 - 17:00

Table reservation: required (upon availability); online table reservation available at Concierge platform **NEW**

Italian a la carte “Allegro” **NEW**

Our menu offers Italian classics with an excellent range of antipasti and main courses from the diverse regions of Italy, characterized by simplicity and quality ingredients.

Opening hours: for Lunch: 12:30 - 17:00

Table reservation: required (upon availability); online table reservation available at Concierge platform **NEW**

Creperie-Gelateria “Alegria” **NEW**

Daily fresh homemade sweets, savoury & sweet crepes, waffles, ice cream and coffee served from morning till late in the evening. A crossroad before or after any activity!

Opening hours: 08:30-22:00

Tea time NEW

Selected tea assortments are uniquely served next to the main swimming pool.

Opening hours: 17:00-19:00

Main Bar “Minos”

Serving our guests with refreshing drinks, branded alcoholic drinks, hot beverages and aperitifs.

Opening hours: 09:00-02:00

Pool bar “Delfinia”

Located next to the pool, the pool bar Delfinia is actually the most fun location to sip a fabulous cocktail or play a game with your loved ones. A fresh and casual spot serves you the finest refreshments from morning until late at night.

Opening hours: 09:00-00:00

Pool bar “Kalypso”

Enjoy a delightful and relaxing experience by the pool. Our Pool bar Kalypso serves fabulous cocktails, mocktails, long and soft drinks, wines, local and international spirits.

Opening hours: 10:00-18:00

Beach bar “Horizon” NEW

Our beach bar Horizon offers your favourite drinks on the beachside, next to your sunbed! Delicious and delightful snacks are served several times during the day at the beach area.

Opening hours: 10:00 - 18:00

Snack boxes NEW

Guests having booked an excursion can exchange the pension meal with a snack box.

Orders to be placed until 20:00, one day in advance at Online concierge platform

Birthdays & anniversary packages NEW

Available for guests celebrating a special occasion during their stay.

Orders to be placed until 20:00, one day in advance at Online concierge platform

Candlelit dinner NEW

Celebrate any occasion at the area of your choice. Enjoy the sunset while we are preparing your candlelight dinner.

Table reservation: required (upon availability); online table reservation available at Concierge platform NEW

Additional F&B offerings

24 hrs All-inclusive service NEW

Main bar refilled every second day NEW

Room service 24 hrs (tray charge) NEW

Sushi at the bars

Upgraded bar service with new drinks list, signature cocktails, premium spirits and wine selection from Greek and international vineyards NEW

We come drink upon arrival

Water service around the pools and on the beach NEW



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RECREATION: SPORTS & ENTERTAINMENT

We invite you to explore our rich recreation programme with numerous daily activities combining fitness with fun, such as beach volleyball, fitness centre, mini-golf and much more. At an additional charge, guests can enjoy billiards, tennis lessons, water sports & diving activities. From day to night, everything is in place to experience a full range of spectacular events, shows and activities: day and night entertainment with a multilingual recreation team, live music, several dancing shows, professional DJs regularly on the decks and many more.

Swimming

- 1 indoor heated pool with fresh water
- 1 open-air whirlpool bath with sea water
- 2 outdoors pools with sea water
- Umbrellas and sunbeds by the pools and on the beach (*free of charge)

Facilities & activities

- The Crete Golf Club, an 18-hole golf course (at 7Km from hotel) (at extra charge)
- 2 squash courts (at extra charge)
- Table-tennis
- Beach Volley
- Billiards (at extra charge)
- Bridge Room
- Diving Centre (at extra charge)
- Fitness Centre
- Games Room (at extra charge)
- Horse riding centre (3 km from Hotel) (at extra charge)
- Live music band every evening at the Main Bar stage
- Local community events support
- Mini-Golf
- Tennis Club with 7 red clay courts operating daily from 07:00 - 24.00 (at extra charge)

Tennis lessons (at extra charge)
Water-sports centre (at extra charge)



FOR OUR LITTLE ONES

Relax and soak up the sun while you watch the little ones around the pool making new friends. Our little guests can enjoy a wide variety of fun activities, games, sports, lessons, exercises and more at the well-organised Mini Club, operating daily from 10:00 to 18:00. Furthermore, a Games room is offered at extra charge.

Children facilities

Games room (extra charge)
Playground
Recreation programme with trained multilingual staff
1 outdoor children's pool with fresh water
Entertainment activities (competitions, Olympic sports & video shows)
Mini club (4-12 years old) operating daily from 10:00-18:00

Infant facilities **NEW**

Baby cot
Baby bath
Bottle warmer
Baby phone
Changing table
Baby pot
Baby buggy
Baby highchairs in the restaurants